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Bulgarian Presidency of the Council  
of the European Union

## CONSUMER PROTECTION CONFERENCE

**Consumer law and policy today. Can we do better?**

**April 29 - 30, 2018**

### Sunday, 29 April

- 17.20 – 17.45 Meeting in Grand Hotel Sofia**
- 18.00 – 19.00 Visit at National Archaeological Institute with Museum at the Bulgarian Academy of Sciences and Concert with Quarto Quartet**
- 19.30 – 20.00 Welcome drink at Grand Hotel Sofia**
- 20.00 Formal Dinner at Grand Hotel Sofia hosted by Ministry of Economy and the Commission for Consumer Protection**

### Monday, 30 April

**08.30 - 8.55 Registration and morning coffee**

- 9.00 - 9.05 Welcoming words**
- 9.00 - 9.20 Opening speeches**
- Mr. Emil Karanikolov**  
*Minister of Economy of the republic of Bulgaria*
- Mr. Dimitar Margaritov**  
*Chairman of the Commission for Consumer Protection*
- 9.20 - 10.00 Keynote speeches**
- Ms. Vera Jourova**  
*Commissioner for Justice, consumer protection and gender equality*
- prof. Thierry Bourgoignie:**  
*Belgium and University UQAM, Montreal*
- 10.00 - 10.30 Press conference in Hall 6 of the National Palace of Culture**





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**10.00 - 10.20 Refreshments break**

**10.20 - 11.00 The REFIT process in the area of consumer protection**

**prof.dr.Christine RIEFA**  
*University Brunel, UK*

**11.00 - 12.00 The New Deal for Consumers' package**

**Mr. Francisco Fonseca Morillo**  
*Deputy Director General,  
DG Justice and Consumers, European Commission*

**12.00 - 13.00 Standing Lunch**

**13.00 - 14.30 Panel discussions on the proposed new consumer protection legislation stemming from the REFIT process:**

**Mr. Francisco Fonseca Morillo**  
*Deputy Director General,  
DG Justice and Consumers, European Commission*

**prof. Dr. Christine RIEFA**  
*University Brunel, UK*

**prof. Dr. Vanessa MAK**  
*Tilburg University, Netherlands*

**Mr. Pedro Oliveira**  
*Senior legal adviser, Business Europe*

**Mrs. Ursula Pachi**  
*deputy Director General, BEUC*

**prof. Thierry Bourgoignie**  
*Belgium and University UQAM, Montreal*

**Moderator: Mr. Emil Alexiev, Head of Consumer Policy Unit, Ministry of Economy**





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14.30-14.50

Refreshments break

14.50 - 16.30

Panel discussions on Directive 2009/22/EC (Injunctions' Directive):

**Mr. Peter Bischoff-Everding**

*deputy Head of Unit for Consumer and marketing law,  
DG Justice and Consumers, European Commission*

**Prof. Dr. Vanessa MAK**

*Tilburg University, Netherlands*

**Mr. Ursula Pachi**

*deputy Director General, BEUC*

**Ms. Joanna Lopatowska**

*policy advisor, Euro Commerce*

**Prof. Thierry Bourgoignie**

*Belgium and University UQAM, Montreal*

**Prof. Stephan Wernicke**, chief legal officer of the Association of German  
Chambers of Industry and Commerce and Humboldt-University, Berlin

**Moderator: Ms. Evelyne Terryn**

*professor at the KULeuven*

16.30 - 16.40

Closing remarks

**Mr. Dimitar Margaritov**

*Chairman of the Commission for Consumer Protection*

